



MEMORANDUM

TOWN OF PONCE INLET OFFICE OF THE PUBLIC SAFETY DIRECTOR

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Michael Disher, Town Manager AICP, Town Manager
From: Daniel Scales, Public Safety Director
Date: September 3, 2025
Subject: August 2025 Fire Department Activity Report

Attached to this memo are the following items.

- Department incident summary for the month of August (with graph)
- Accreditation baseline performance data for response occurring within Ponce Inlet only
- Incident concentration heat maps
- August operations update from Deputy Fire Chief
- August fire training summary for the fire department
- Summary of activities from the fire department Office Manager

In August, the Ponce Inlet Fire Department (PIFD) responded to a total of 94 incidents, with 51 of those falling under Emergency Medical Services (EMS). The department transported 39 patients, 14 from within Ponce Inlet and 25 from out-of-district, averaging 1.25 transport per day. Notably, only 1 transport required assistance from an outside agency during this period.

Fire Department turnout data is included with the other call related information. The fire department's goal is to have the 90th percentile time for both medical and fire calls meet the NFPA standards. In August, the fire department met the 90th percentile for fire responses. The 90th percentile for fire department EMS responses for August was close to the NFPA standard.

To provide the public with more fire department response data, we are including hyperlinks to heat maps of the various fire department responses. The intent of the heat maps is to demonstrate concentrations of calls within the community. This is a requirement of the accreditation process. Links to the heat maps can also be found on the Town's website under the fire department section.

NOTE: Each map link will launch in an individual web browser.

Link to Ponce Inlet's August fire department call responses:

https://app.mapline.com/map/map_61025dd/Qz9OPxUUPz8UPz8UPmgUTz86dD99Pz8UPz83PwJtPz8uP15bPy

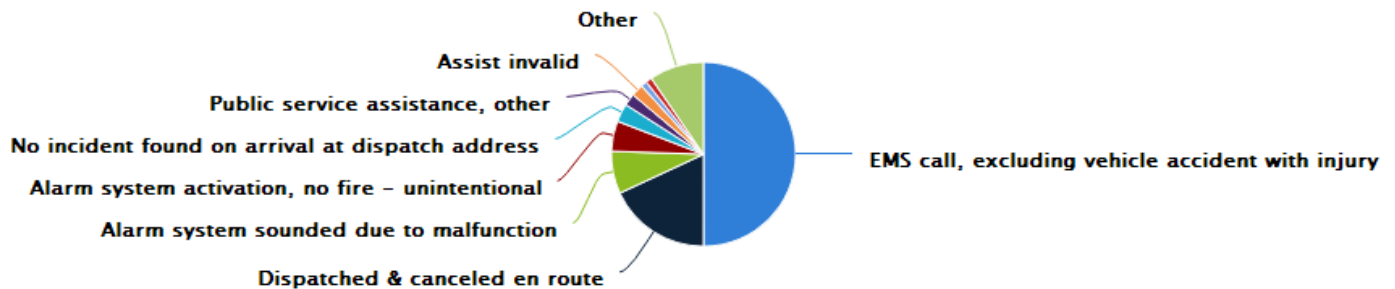
Link to Ponce Inlet's August EMS call type responses:

https://app.mapline.com/map/map_7a193e83/PR4UbT8cR3ULZTVLPz8UND8hP1RXGlgUJVcUP1klPz8LFCN2LT

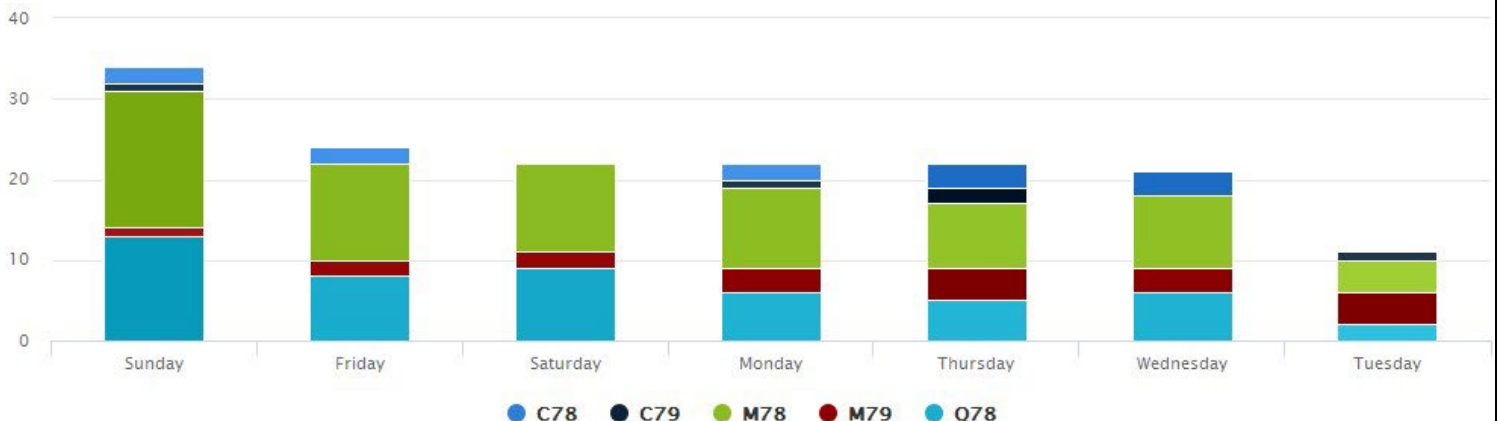
Link to Ponce Inlet's August fire call type responses:

https://app.mapline.com/map/map_a6d0be7/P2YUYwkbGj8ETT85LkIUZD9YPz87Pz8oPzgUPz9KGGEUJz8UPz

Incident Counts by Type – August 2025



Incident Counts by Day of Week - August 2025



Ponce Inlet Fire Department All Incident Summary

August 1 through August 31, 2025

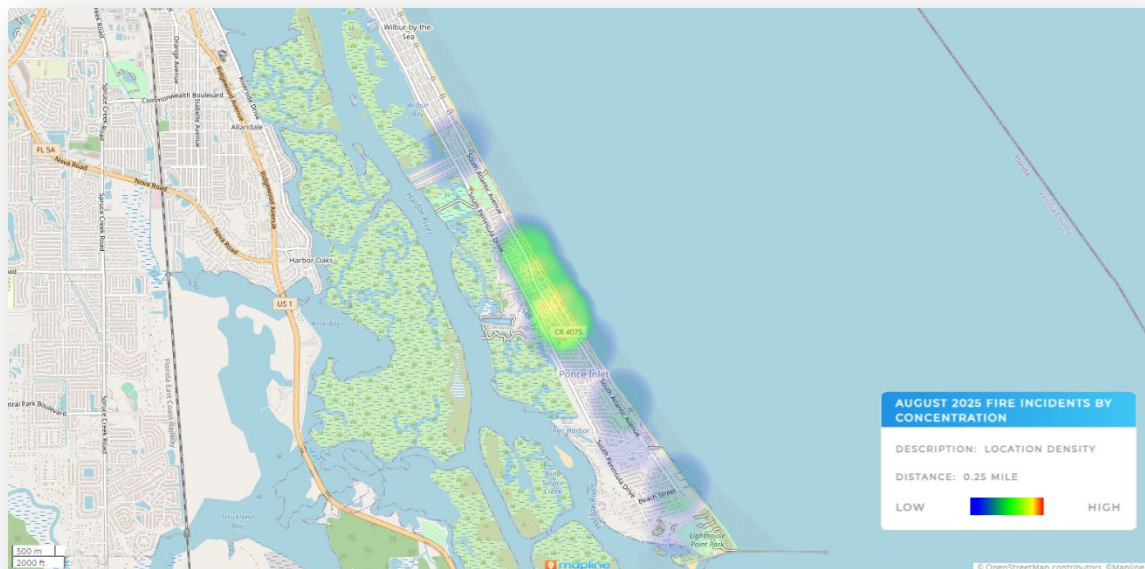
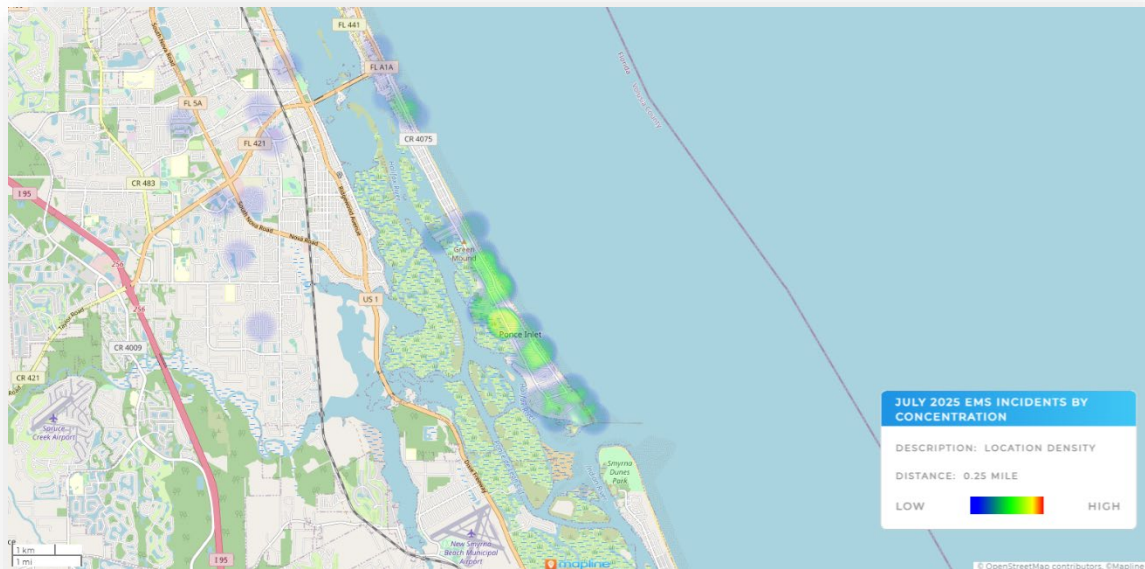
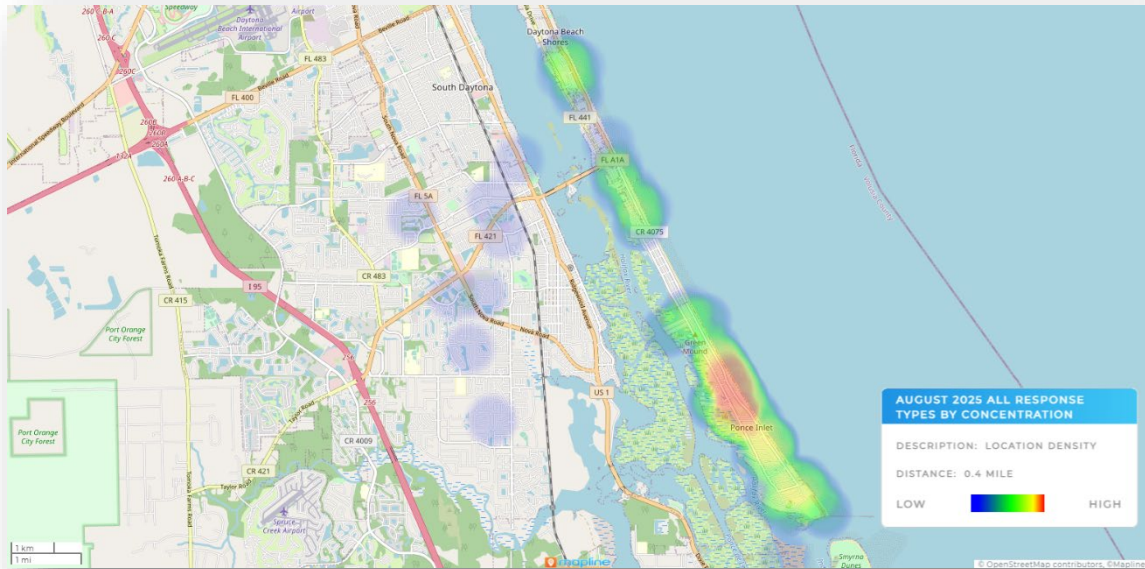
Total Monthly Department Responses	94
Fire Incident Types	43
EMS Incident Types	51
Average Response per 24hr Shift for March	3.03
Total Response for Year-to-Date	712
Average Response per 24hr Shift Year-to-Date	2.9

Fire Service Incident Types	
Hazardous Conditions/No Fire	2
Service Call	5
Good Intent	20
False Alarm	14
Severe Weather	0
Fire	2

Unit Turnout Time Analysis	
	Reaction Time
Medical	
Average	40 Secs
Lowest	00 Secs
Highest	144 Secs
90th Percentile	78 Secs
Fire	
Average	41 Secs
Lowest	00 Secs
Highest	79 Secs
90th Percentile	65 Secs
Reaction Time - time from dispatch notification to time unit goes enroute	
NFPA 1710 Recommends 60 secs reaction time for 90% of EMS incidents	
NFPA 1710 Recommends 80 secs reaction time for 90% of fire service incidents	

Response Time Analysis	
	Response Time
Medical	
Average	0 Mins
Lowest	00:00 Mins
Highest	0 Mins
90th Percentile	0 Mins
Fire	
Average	0 Mins
Lowest	00:00 Mins
Highest	0 Mins
90th	0 Mins

EMS Incidents and Transports	
Transports	39
Non-transports	12
<i>Transports Originating Within Ponce Inlet</i>	14
<i>Transports Originating Outside of Ponce Inlet</i>	25
<i>In-District Transport Assisted by Outside Agency (not included transport totals)</i>	
Ponce Inlet Transporting from In-District	1
Ponce Inlet Transporting from Out-of-District	0
<i>Transport Destinations</i>	
Halifax Port Orange	18
Halifax Daytona	14
Advent Daytona	5
Advent Port Orange	0
Advent New Smyrna Beach	2
<i>Total EMS Transports Year-to-Date</i>	403
In-District Transports	133
Out of District Transports	270
Average Transports per 24hr Shift for August	1.25
Average Transports per 24hr Shit Year-to-date	1.66



Baseline Performance Tables - For In-district Responses Only*

(Low Risk) (Fire Suppression) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	NA	01:10	01:34		
Turnout Time	Turnout Time 1st Unit	Urban	NA	01:39	00:23		
Travel Time	Travel Time 1st Unit Distribution	Urban	NA	13:12	03:27		
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	NA	17:11	03:58		
			N=0	N=4	N=1	N=	N=

(Medium Risk) (Fire Suppression) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	01:21	01:29	01:19		
Turnout Time	Turnout Time 1st Unit	Urban	01:26	01:35	01:03		
Travel Time	Travel Time 1st Unit Distribution	Urban	04:19	05:56	04:46		
	Travel Time ERF Concentration	Urban	05:34	07:41	06:14		
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	05:34	07:41	06:14		
			N=7	N=7	N=13	N=	N=
	Total Response Time ERF on Scene Concentration	Urban	NA	NA	NA	NA	NA

(High Risk) (Fire Suppression) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	NA	NA	01:07		
Turnout Time	Turnout Time 1st Unit	Urban	NA	NA	00:11		
Travel Time	Travel Time 1st Unit Distribution	Urban	NA	NA	03:39		
	Travel Time ERF Concentration	Urban	NA	NA	03:56		
Total Response Time	Total Response Time 1 st Unit on Scene Distribution	Urban	NA	NA	03:56		
			N=0	N=0	N=1	N=0	N=0
	Total Response Time ERF on Scene Concentration	Urban	NA	NA	NA	NA	NA
			NA	NA	NA	NA	NA

(Low Risk) (EMS) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	01:51	03:15	02:28		
Turnout Time	Turnout Time 1st Unit	Urban	01:50	01:18	00:55		
Travel Time	Travel Time 1st Unit Distribution	Urban	06:06	05:51	04:38		
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	07:22	07:16	05:54		
			N=22	N=28	N=25	N=	N=

(Medium Risk) (EMS) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	01:38	02:03	01:51		
Turnout Time	Turnout Time 1st Unit	Urban	00:39	00:39	00:58		
Travel Time	Travel Time 1st Unit Distribution	Urban	03:29	05:51	03:37		
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	04:14	06:34	04:37		
			N=1	N=7	N=2	N=	N=

(High Risk) (EMS) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	01:52	01:16	NA		
Turnout Time	Turnout Time 1st Unit	Urban	00:43	01:02	NA		
Travel Time	Travel Time 1st Unit Distribution	Urban	02:54	02:55	NA		
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	03:51	04:10	NA		
			N=1	N=1	N=0	N=	N=

*Incident types that occur less than ten (10) times during the reporting period are considered statistically insignificant and will not be calculated as part of the department's official dataset. However, these incidents are still included in the report to ensure transparency, identify emerging trends, and provide a complete record of all response activities. While they may not significantly impact overall statistical analysis, tracking these lower-frequency incidents allows the department to monitor risks that could inform future operational planning and resource allocation.



MEMORANDUM
TOWN OF PONCE INLET
OFFICE OF THE DEPUTY FIRE CHIEF

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Daniel Scales, Fire Chief
From: Joseph Landreville, Deputy Fire Chief
Date: September 3, 2025
Subject: August 2025 Operations Update

Incidents of Interest

Date: August 2, Alarm F252140366
Incident Type: Structure Fire / Mutual Aid

Description:

Quint 78 and Medic 78 responded along with outside agencies out of district to assist with a structure fire on Cardinal Boulevard. The fire was in a house within one of the bedrooms. Port Orange Engine 71 arrived first and extinguished the fire quickly. Quint 78 and Medic 78 assisted with checking for possible extension of fire in the attic. DBSPS Engine 77 assisted with checking that the utilities were off. DBFD Battalion Chief 1 assumed command of the scene until the DBSPS Battalion 77 arrived.

Date: August 11, Alarm F252230204
Incident Type: Aircraft Crash

Description:

Chief 78, Chief 79, Medic 78 and Quint 78 responded along with outside agencies to a single engine aircraft crash on Disappearing Island. The aircraft ended up flipping upside down in the water close to the beach after attempting to land on the island. Five Ponce Inlet personnel were ferried to the crash site via an off-duty Ponce Inlet firefighter using his personal boat. The single passenger of the aircraft was not injured and was able to extricate himself. The US Coast Guard maintained control of the crash site until the aircraft could be removed from the water. All other responders were cancelled.

Date: August 17, Alarm F252290147
Incident Type: Fire in a Structure/ Kitchen Oven

Description:

Chief 79, Quint 78 and Medic 78 responded to the Links condominium along with outside agencies for an oven fire within an apartment. Quint 78 extinguished the fire quickly and removed the oven from the apartment. A thermal imaging camera was used to check for extension of the fire. All other responding agencies were cancelled, and no further damage or injuries were reported.

Equipment / Vehicles

August 21, Medic 79 was sent for repairs to Florida Shores Truck Center. The vehicle had a leak of fluid under the cab area. On August 29 no leak was indicated. The vehicle is in service as a frontline until Medic 78 has an antenna repaired.

August 26, Medic 78 received repairs for the air conditioning system and the auto eject electrical port for the power shoreline to the cool bar. The air conditioner operates both in front and back while the vehicle is running. However, the cool bar needs a new compressor before it can be used while it is attached to a shoreline. The vehicle is currently out of service for a needed antenna repair.

August Training Assignments

- Haz Mat Training – Review HAZWOPER information.
- Haz Mat Training – Review the use of the multi-gas detector.
- Driver Training – Area familiarization.
- Facility Training – Catch hydrant, extend a 3” line with a wye and attach two, 1 ¾” attack lines.
- EMS Training – Complete all Vector Solution assignments up to date.
- Practical – Practice setting up and operating the aerial device.
- Refresh on the operation of portable radios.

Completions - Aggregated

Type:
Completions - Aggregated
Run Date:
Sep 3, 2025 10:41 AM
Shared with:
Not Shared
Filters:
Users: 15 selected
Type: All Assignments
Completion Date Range: From 08/01/2025 To 08/31/2025
User Status: Active, Offline

First Name	Last Name	Employee ID	Completions	Duration (hours)
Andy	Inman	PIF2403	7 2	48.5
Antony	Beaulieu	PIF2502	1 2 8	106.25
Bo	Godawa	PIF2301	7 8	65.75
Branden	Garcia	PIF2102	2 4	14.25
Christian	Huddleston	PIF2503	7 1	48.5
Crystal	Austell	PIF2201	4 7	37.25
Eric	Baxa-Breedlove	PIF2404	3 4	26.75
Gage	Kananen	PIF2401	1 0 6	125.5
Jeff	Lord	PIF2402	1 2 4	115
John	Juliano	PIF2101	8 0	60
Juan	Abad	PIF2202	9 7	73.5
Ray	Reneker	PIF2402	1 7 1	133.5
Ryan	Burke	PIF2405	3 2	23.5
Steven	Tornelli	PIF2001	5 7	44.5
William	Lautenschlager	PIF2501	8 9	63



MEMORANDUM

TOWN OF PONCE INLET

FIRE DEPARTMENT

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Dan Scales, Public Safety Director

From: Becky Hugler, FD Office Manager/Website Administrator/PIO

Date: September 3, 2025

Subject: Monthly Report for August 2025

Monthly Highlights

In August, I supported uninterrupted fire department operations, finance, accreditation, and public outreach for the Town. Key outcomes included payroll for 15 employees, coverage coordination for 29 shifts (including filling B-Shift for half the month), completion of applicant paperwork for CPSE accreditation, ten Town email campaigns, and the release of Episode 5 of the Inside Ponce Inlet podcast focused on beach restoration. Website content, calendars, alerts, and ADA compliance were actively maintained to ensure resident access and accessibility.

Fire Department Office Manager

- Completed payroll for 15 employees, verifying ESS time entries and returning items to the Deputy Chief for corrections as needed.
- Processed Fire Department invoices/POs, scanned all documentation to Content Management, and monitored weekly PO entries by office managers; provided corrections and continued finance training support to Cultural Services, executed year-end budget closeout (emergency purchases only per policy).
- Staffing & Scheduling: Verified scheduling for 29 filled shifts; personally filled B-Shift vacancy for half the month to stabilize coverage.
- Personnel: Onboarded a new employee (uniforms ordered, all systems access created, schedule issued). Off-boarded one employee (systems access removed; uniforms collected).
- Logged all medical transports to the department spreadsheet.
- Accreditation: Reviewed materials, added references, and submitted paperwork for Applicant status.

Website Administrator

- Posted department monthly reports and corrected ADA issues as needed to maintain accessibility.
- Managed Town-wide digital communications: 10 email campaigns; maintained Town Calendar, News Flash on homepage and Alerts; supervised Cultural Services and Clerk's office calendar postings.
- Updated the Inside Ponce Inlet podcast page and published Episode 5.
- Continued training with CommonLook Module ADA software.
- Continued updates to the Budget page.
- Updated several of Planning & Zoning's pages (Brochures & Information, main page, Standard Construction page created).

Top 5 pages visited on our website

1. Building/Permitting
2. Job Openings
3. Court Reservation System
4. Facilities/Parks
5. Agenda Center

Public Information Officer

- Monitored and posted to Facebook, Instagram, and Nextdoor: Transform386 program; Coastal Cleanup; Sandbag Saturdays; Police Department Women's Self-Defense Class; banner plane crash (no injuries); sidewalk Town rules; Drive Sober or Get Pulled Over campaign; podcast release; Mayor awards at Council meeting; traffic alerts for swale maintenance; and back-to-school reminders.
- Prepared and released 3 press announcements
- Recorded and released the Inside Ponce Inlet podcast with Volusia County Coastal Director Jessica Fentress on beach restoration.