



MEMORANDUM

TOWN OF PONCE INLET OFFICE OF THE PUBLIC SAFETY DIRECTOR

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Michael Disher, Town Manager AICP, Town Manager
From: Daniel Scales, Public Safety Director
Date: July 2, 2025
Subject: July 2025 Fire Department Activity Report

Attached to this memo are the following items.

- Department incident summary for the month of July (with graph)
- Accreditation baseline performance data for response occurring within Ponce Inlet only
- Incident concentration heat maps
- July operations update from Deputy Fire Chief
- July fire training summary for the fire department
- Summary of activities from the fire department Office Manager

In July, the Ponce Inlet Fire Department (PIFD) responded to a total of 115 incidents, with 66 of those falling under Emergency Medical Services (EMS). The department transported 59 patients, 25 from within Ponce Inlet and 34 from out-of-district, averaging 1.9 transport per day. Notably, no transport required assistance from an outside agency during this period.

Fire Department turnout data is included with the other call related information. The fire department's goal is to have the 90th percentile time for both medical and fire calls meet the NFPA standards. In July, the fire department met the 90th percentile for fire responses. The 90th percentile for fire department EMS responses for July was close to the NFPA standard.

To provide the public with more fire department response data, we are including hyperlinks to heat maps of the various fire department responses. The intent of the heat maps is to demonstrate concentrations of calls within the community. This is a requirement of the accreditation process. Links to the heat maps can also be found on the Town's website under the fire department section.

NOTE: Each map link will launch in an individual web browser.

Link to Ponce Inlet's July fire department call responses:

https://app.mapline.com/map/map_61025dd/Qz9OPxUUPz8UPz8UPmgUTz86dD99Pz8UPz83PwJtPz8uP15bPy

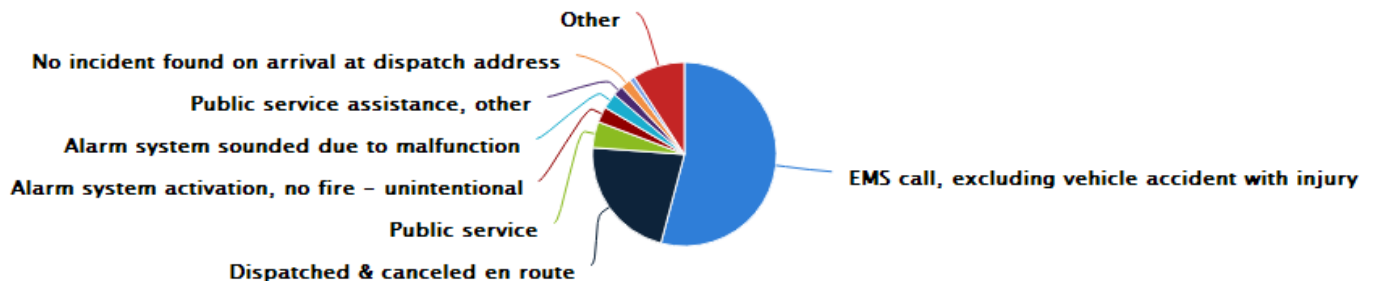
Link to Ponce Inlet's July EMS call type responses:

https://app.mapline.com/map/map_7a193e83/PR4UbT8cR3ULZTVLPz8UND8hP1RXGlgUJVcUP1klPz8LFCN2LT

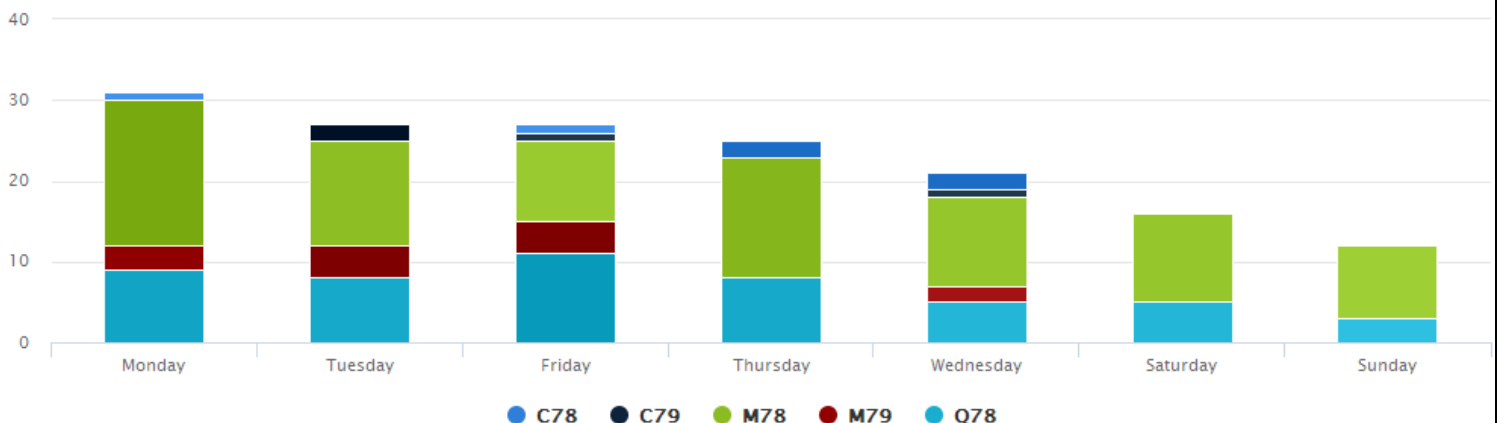
Link to Ponce Inlet's July fire call type responses:

https://app.mapline.com/map/map_a6d0be7/P2YUYwkbGj8ETT85LkIUZD9YPz87Pz8oPzgUPz9KGGEUJz8UPz

Incident Counts by Type



Incident Counts by Day of Week



Ponce Inlet Fire Department All Incident Summary

July 1 through July 31, 2025

Total Monthly Department Responses	115
Fire Incident Types	49
EMS Incident Types	66
Average Response per 24hr Shift for March	3.7
Total Response for Year-to-Date	712
Average Response per 24hr Shift Year-to-Date	3.3

Fire Service Incident Types	
Hazardous Conditions/No Fire	2
Service Call	11
Good Intent	28
False Alarm	6
Severe Weather	1
Fire	1

Unit Turnout Time Analysis	
	Reaction Time
Medical	
Average	54 Secs
Lowest	00 Secs
Highest	162 Secs
90th Percentile	98 Secs
Fire	
Average	51 Secs
Lowest	00 Secs
Highest	173 Secs
90th Percentile	145 Secs
Reaction Time - time from dispatch notification to time unit goes enroute	
NFPA 1710 Recommends . 60 secs reaction time for 90% of EMS incidents	
NFPA 1710 Recommends 80 secs reaction time for 90% of fire service incidents	

Response Time Analysis	
	Response Time
Medical	
Average	03:53 Mins
Lowest	00:00 Mins
Highest	06:03 Mins
90th Percentile	02:32 Mins
Fire	
Average	01:40 Mins
Lowest	00:00 Mins
Highest	02:34 Mins
90th	02:32 Mins

EMS Incidents and Transports	
Transports	59
Non-transports	7
<i>Transports Originating Within Ponce Inlet</i>	25
<i>Transports Originating Outside of Ponce Inlet</i>	34
<i>In-District Transport Assisted by Outside Agency (not included transport totals)</i>	
Ponce Inlet Transporting from In-District	0
Ponce Inlet Transporting from Out-of-District	0
<i>Transport Destinations</i>	
Halifax Port Orange	23
Halifax Daytona	21
Advent Daytona	6
Advent Port Orange	7
Advent New Smyrna Beach	2
<i>Total EMS Transports Year-to-Date</i>	364
In-District Transports	119
Out of District Transports	245
Average Transports per 24hr Shift for July	1.9
Average Transports per 24hr Shit Year-to-date	1.7

Baseline Performance Tables - For In-district Responses Only*

(Low Risk) (Fire Suppression) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	NA	01:10			
Turnout Time	Turnout Time 1st Unit	Urban	NA	01:39			
Travel Time	Travel Time 1st Unit Distribution	Urban	NA	13:12			
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	NA	17:11			
			N=0	N=4	N=	N=	N=

(Medium Risk) (Fire Suppression) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	01:21	01:29			
Turnout Time	Turnout Time 1st Unit	Urban	01:26	01:35			
Travel Time	Travel Time 1st Unit Distribution	Urban	04:19	05:56			
	Travel Time ERF Concentration	Urban	05:34	07:41			
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	05:34	07:41			
			N=7	N=7	N=	N=	N=
	Total Response Time ERF on Scene Concentration	Urban	NA	NA	NA	NA	NA

(High Risk) (Fire Suppression) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	NA	NA			
Turnout Time	Turnout Time 1st Unit	Urban	NA	NA			
Travel Time	Travel Time 1st Unit Distribution	Urban	NA	NA			
	Travel Time ERF Concentration	Urban	NA	NA			
Total Response Time	Total Response Time 1 st Unit on Scene Distribution	Urban	NA	NA			
			N=0	N=0	N=0	N=0	N=0
	Total Response Time ERF on Scene Concentration	Urban	NA	NA	NA	NA	NA
			NA	NA	NA	NA	NA

(Low Risk) (EMS) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	01:51	03:15			
Turnout Time	Turnout Time 1st Unit	Urban	01:50	01:18			
Travel Time	Travel Time 1st Unit Distribution	Urban	06:06	05:51			
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	07:22	07:16			
			N=22	N=28	N=	N=	N=

(Medium Risk) (EMS) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	01:38	02:03			
Turnout Time	Turnout Time 1st Unit	Urban	00:39	00:39			
Travel Time	Travel Time 1st Unit Distribution	Urban	03:29	05:51			
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	04:14	06:34			
			N=1	N=7	N=	N=	N=

(High Risk) (EMS) 90th Percentile Times Baseline Performance (all times min:sec)			June	July	August	September	October
Alarm Handling	Pick-up to Dispatch	Urban	01:52	01:16			
Turnout Time	Turnout Time 1st Unit	Urban	00:43	01:02			
Travel Time	Travel Time 1st Unit Distribution	Urban	02:54	02:55			
Total Response Time	Total Response Time 1st Unit on Scene Distribution	Urban	03:51	04:10			
			N=1	N=1	N=	N=	N=

*Incident types that occur less than ten (10) times during the reporting period are considered statistically insignificant and will not be calculated as part of the department's official dataset. However, these incidents are still included in the report to ensure transparency, identify emerging trends, and provide a complete record of all response activities. While they may not significantly impact overall statistical analysis, tracking these lower-frequency incidents allows the department to monitor risks that could inform future operational planning and resource allocation.



MEMORANDUM
TOWN OF PONCE INLET – OFFICE OF THE DEPUTY FIRE CHIEF

*THE TOWN OF PONCE INLET STAFF SHALL BE PROFESSIONAL, CARING, AND
FAIR IN DELIVERING COMMUNITY EXCELLENCE WHILE ENSURING PONCE
INLET CITIZENS OBTAIN THE GREATEST VALUE FOR THEIR TAX DOLLAR.*

Date: July 31, 2025

To: Daniel Scales, Fire Chief

From: Joseph Landreville, Deputy Fire Chief

Re: **July 2025 Activities**

Incidents of Interest:

On July 16, 2025, our crew responded to the Boon Docks marina for a fully involved 30' boat fire. Q-78 provided mutual assistance to POFR E-71 by providing a second hose line to fight the blaze. Marine -1 from Daytona Fire provided suppression efforts from the stern side of the vessel. Additional units on scene included DBSPS who assisted in the rotation of fire crews during the incident and VCFS who assisted with the investigation of the fire. There were two civilians injured during the fire. One victim refused medical care at the scene and the other sought treatment at a local hospital. The fire was contained to the vessel with no reported damage to adjacent structures or vessels.



On July 30, 2025, our crew responded to in front of 4327 South Peninsula Drive for a rolled over vehicle with entrapment. On our arrival we found two residents trapped in their seats with the vehicle lying on its side. With assistance from POFR E-71, our crews used hydraulic tools and cut



away the roof of the vehicle to extricate the passengers. Our medical team assessed them for injuries and cleared the roadway from hazards.

Projects:

ESO/CAD/NERIS – Volusia County conducted numerous user meetings to discuss the installation and implementation of a new CAD, fire reporting and RMS for countywide agencies. The goals for the project groups are to have these systems up and run by November 1, 2025.

Accreditation – The accreditation documentation has been updated throughout the month with the goal of submitting it to CPSE by the first week of September 2025.

Training:

The assigned training for the month of July included:

- Located at the POFR training facility, crews trained on forcible entry and search of a structure.
- One hour refresher training on the response to hazardous materials incidents.
- Walked through the remodeled Marine Science Center for area familiarization.
- EMS training included a refresher on responding to multi-casualty incidents.

Completions - Aggregated

Type:
Completions - Aggregated
Run Date:
Jul 31, 2025 9:08 AM
Shared with:
Not Shared
Filters:
Users: 15 selected
Type: All Assignments
Completion Date Range: From 07/01/2025 To 07/31/2025
User Status: Active, Offline

First Name	Last Name	Employee ID	Completions	Duration (hours)
Juan	Abad	PI2201	2 8	22.5
Crystal	Austell	PI2202	8 1	64.25
Eric	Baxa-Breedlove	PI2308	9	4.5
Antony	Beaulieu	PI2312	8 0	65.5
Ryan	Burke	PI2310	3 1	22.25
Branden	Garcia	PI1502	4 0	2 6
Bo	Godawa	PI2301	2 7	26.25
Andy	Inman	PI2306	5 4	3 6
John	Juliano	PI1503	1 2	7.75
Gage	Kananen	PI 2304	15 4	185.25
Igor	Kojadinovic	PI448	1 1	6
William	Lautenschlager	PI 2311	6 7	44.5
Jeff	Lord	PI2305	9 8	7 8
Ray	Reneker	PI501	7 8	61.5
Steven	Tornelli	PI304	6 1	54.25



MEMORANDUM
TOWN OF PONCE INLET
FIRE DEPARTMENT

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Dan Scales, Public Safety Director

From: Becky Hugler, FD Office Manager/Website Administrator/PIO

Date: August 1, 2025

Subject: Monthly Report for July 2025

Here are the duties I performed for the following positions: Fire Department Office Manager, Website Administrator and Public Information Officer for the month of July.

FD Office Manager:

- Completed Payroll for 15 employees by verifying time entries for all department employees into the ESS system, sent back to Deputy Chief for corrections
- Processed invoices/POs for the Fire Department; scanned all documentation for purchase orders into Content Management; monitored all office managers' purchase order entries weekly and helped with corrections, continued finance training with the Cultural Services Department employee
- Verified scheduling of 41 shifts that were filled for crew members, filled B Shift vacancy
- Ordered uniforms for new employee and replacement items for current crew members
- Logged all transports on to spreadsheet
- Ordered all equipment and supplies for the entire department
- Met with Chief's on filing accreditation documentation for review
- Interviewed firefighter for position on B shift and began hiring process
- Began the organization of uniform closet
- Met with Deputy Chief and EMS Supplies Lieutenant to finalize orders for this fiscal year
- Closed out fiscal year spending for the fire department. Emergency purchases only going forward.

Website Administrator:

- Posted all department monthly reports; checked and corrected ADA compliance as needed
- Supervised/Sent 10 emails to town subscribers and updated the Town Calendar and Alerts, supervised Cultural Services calendar postings
- Updated Inside Ponce Inlet Podcast page and posted 4th podcast episode
- Updated News Flash section on homepage as needed
- Continued training with CommonLook Module ADA software
- Updated Planning & Development pages
- Corrected Recycling page information
- Continued posting on budget page

Top 5 Pages Visited on the Town of Ponce Inlet Website for June 2025:

1. Building/Permitting
2. Court Reservation System
3. Job Openings
4. Agenda Center
5. Civic Alerts

Public Information Officer:

- Monitored and posted on the town's Facebook and Nextdoor accounts, covering: Pollard Park reopening, Sandbag Saturdays, swale maintenance, fireworks, sales tax exemptions, C4Pi Newsletter release, Ponce Inlet Tortugas Night, weather updates, PD's Women's Self Defense class, International Coastal Cleanup, FD boat fire and extrication
- Met with the Southeast PIO group (Edgewater, NSB, South Daytona, Daytona Beach Shores and Port Orange) to prepare for hurricane season messaging
- Attended Council Regular/Budget meetings
- Recorded a podcast with the Planning & Development Department, posted and released