

#### MEMORANDUM Town of Ponce Inlet Office of the Public Safety Director

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To:	Michael E. Disher, AICP, Town Manager
From:	Daniel Scales, Public Safety Director
Date:	January 8, 2024
Subject:	December 2023 and End-of-Year Fire Department Report

Attached to this memo are the following items.

- Department incident summary for the month of December (with graph)
- December fire training summary for the fire department
- Summary of activities from fire department Office Manager

The Ponce Inlet Fire Department (PIFD) responded to 82 incidents for the month of December, with 49 of the responses falling under the EMS category.

The fire department transported 34 patients in December: 6 transports from Ponce Inlet, 28 from out-ofdistrict; the average number of transports in 24 hours was 1.1. There was 1 time in December that Ponce Inlet needed an outside agency to transport. The Ponce Inlet Fire Department has a minimum staffing requirement of 4 shift personnel; while 2 personnel will be sent for an out-of- district transport, 2 personnel remain in town and the county performs reciprocal transport until our ambulance returns.

Fire Department turnout data is included with the other call related information. The fire department's goal is to have the 90<sup>th</sup> percentile time for both medical and fire calls meet the NFPA standards. In December, the fire department met the 90<sup>th</sup> percentile for fire responses. The 90<sup>th</sup> percentile for fire department EMS responses for December was close to the NFPA standard.

The following is a synopsis of some of the accomplishment and activities related to the Ponce Inlet Fire Department. Also included is a summary of incident types for 2023, located behind the Incident Summary page for December.

In January the fire department responded to a significant structure fire in Ponce Inlet and was assisted by the cities of Port Orange, South Daytona, and Daytona Beach Shores.

Also in January, the fire department took delivery of state-of-the-art Self-Contained Breathing Apparatus (SCBA). The new units are of the latest design, with increased communication capability and built-in infrared fire detection equipment. The new SCBA units will significantly enhance firefighter safety and efficiency.

In February, the fire department continued to train on the use of the new state-of-the-art Self-Contained Breathing Apparatus (SCBA). With all of the advanced features and functions of the new SCBA units, intensive training was conducted to assure your firefighters can operate them like second nature.

In March the final draft modules of the Standard of Cover/Community Risk Assessment document were completed. Now the Technical Advisory Program team will finalize and publish the document.

April saw the final draft modules of the Standard of Cover/Community Risk Assessment presented to the accreditation team for final review.

Ponce Inlet firefighters participated in a multicompany, county-wide Rapid Intervention Team (RIT) training at the County training facility. Firefighters practice skills ranging from self-evacuation from entrapment on a structure to rescuing other downed firefighters. Ponce Inlet participated with other city and Volusia County fire departments.

On April 12 a representative from "Carney Strong" presented the fire department with decontamination supplies and fire gear cleaner. Carney Strong is a non-profit organization that provides decontamination supplies to fire departments around the county. The supplies Carney Strong provided will help make sure that all of our firefighting clothing is decontaminated as quickly as possible after a fire. Rapid decontamination reduces the risk of exposing our firefighters to cancer causing substances.

In May the Standard of Cover/Community Risk Assessment document was published and presented to the Town Council. The next step in the fire department accreditation process was developing a strategic plan.

The fire department began preparing for the 2023 hurricane season.

June of 2023 saw the retirement of one of our long-term employees, Lieutenant Mike Young. Mike started with the fire department 19 years prior, starting as a firefighter and rising to the rank of lieutenant. Lieutenant Young oversaw many aspects of fire department operations, from shift training to vehicle and equipment maintenance. Lieutenant Young will be missed, and the fire department is a better place because of his efforts.

July of 2023 saw the departure of Deputy Chief Noble Taylor. Chief Taylor took a position with a private company, and we thank Chief Taylor for his three years of service to the Town. His contribution to the fire department has made us all a little better.

Also in July, the fire department began development of a strategic plan facilitated by the Center for Public Safety Excellence, our accrediting body.

In August the fire department took delivery of new Zoll monitor/defibrillators, replacing the current units that were approaching a decade in age. The new equipment is interoperable with all but a few EMS agencies in Volusia County. The old monitor/defibrillators were re-tasked to the department's Basic Life Support (BLS) units and function as Automated External Defibrillators (AED).

The fire department participated in preparation for hurricane Idalia, assisting the public with filling sandbags and performing other preparatory activities. Idalia's final track trended more westerly than originally forecasted, sparing Ponce Inlet from significant impact.

In September the fire department received the final version of the Strategic Plan facilitated by the Center for Public Safety Excellence (CPSE). The strategic plan is the second part of a three-part process for department accreditation through the CPSE. You can view the strategic plan by going to the town's webpage and selecting the link to the fire department.

Interviews to fill the fire department Deputy Chief vacancy took place in September.

In October a new Deputy Fire Chief was hired. Joe Landreville was selected from 12 applicants as part of an extremely competitive field of candidates. Mr. Landreville is a long-term resident of Volusia County. He graduated from New Smyrna Beach High School and has lived in the same area ever since. His work experiences for the past 40 years include being a firefighter paramedic, chief fire officer, educator at the

local community college and a supervisor for the Florida Bureau of Fire Standards and Training. He holds a BA Degree in Organizational Management and is a graduate of the four- year Executive Fire Officer Program at the National Fire Academy.

In November the fire department's new Deputy Fire Chief began his new journey in Ponce Inlet. Joe Landreville started working with the Ponce Inlet Fire Department on November 20, and hit the ground running. Chief Landreville started by performing a comprehensive assessment of fire department apparatus, equipment, and operational polices. Improvements were made to all aspects of fire department operations, with the focus primarily on firefighter safety and response times.

December of 2023 wrapped up the year with the fire department by participating in the annual holiday parade and ferrying Santa Claus around Ponce Inlet over three evenings.

In 2024 we look forward to providing Ponce Inlet with the highest level of fire and EMS services. We thank the community for the continued support.

To provide the public with more fire department response data, we are including hyperlinks to heat maps of the various fire department responses. The intent of the heat maps is to demonstrate concentrations of calls within the community. This is a requirement of the accreditation process. Links to the heat maps can also be found on the Town's website under the fire department section.

NOTE: Each map link will launch in an individual web browser.

Link to Ponce Inlet's December fire department call responses: https://app.mapline.com/map/map\_61025dd/Qz9OPxUUPz8UPz8UPmgUTz86dD99Pz8UPz83PwJtPz8u P15bPy

Link to Ponce Inlet's December EMS call type responses: https://app.mapline.com/map/map\_7a193e83/PR4UbT8cR3ULZTVLPz8UND8hP1RXGlgUJVcUP1klPz 8LFCN2LT

Link to Ponce Inlet's December fire call type responses: <u>https://app.mapline.com/map/map\_a6d0be7/P2YUYwkbGj8ETT85LkIUZD9YPz87Pz8oPzgUPz9KGGE</u> <u>UJz8UPz</u>

## Ponce Inlet Fire Department Incident Summary December 1 through December 31, 2023

Total Department Responses	82
Fire Incident Types	34
EMS Incident Types	48
Average Response per 24hr Shift for	
December	2.6
Average Response per 24hr Shift Year-to-	
date	3.2

Fire Service Incident Types	34
Fire/Hazardous Conditions	3
Service Call	4
Good Intent	17
False Alarm	10
Miscellaneous	0

Unit Turnout Time Analysis		EMS Incidents and Transports	
	Reaction Time	Transports	40
Medical		Non-transports	8
Average	53 secs		
Lowest	00 secs	Transports Originating Within Ponce Inlet	11
Highest	212 secs	Transports Originating Outside of Ponce Inlet	29
90 <sup>th</sup>			
Percentile	92 secs	In-District Transport Assisted by Outside Agency	
Fire		(not included transport totals)	1
Average	42 secs	Ponce Inlet Transporting from In-District	0
Lowest	00 secs	Ponce Inlet Transporting from Out-of-District	1
Highest	207 secs		
<b>90</b> <sup>th</sup>		Transport Destinations	
Percentile	66 secs	Halifax Port Orange	10
<b>Reaction Time -</b> time from dispatch notification to time unit goes enroute		Halifax Daytona	15
		Advent Daytona	11
		Advent Port Orange	3
NFPA 1710 Recommends <b>. 60 secs</b> reaction time for 90% of <b>EMS</b> incidents		Advent New Smyrna Beach	1
	commends 80 secs reaction time		
for 90% of <b>fire service</b> incidents		Total EMS Transports Year-to-Date	567
		In-District Transports	165
		Out of District Transports	402
		Average Transports per 24hr Shift for December	1.3
		Average Transports per 24hr Shit Year-to-date	1.6



Lock-out

Fire, other Alarm system activation, no fire – unintentional No incident found on arrival at dispatch address False alarm or false call, other

Dispatched & canceled en route

EMS call, excluding vehicle accident with injury

### Ponce Inlet Fire Department Incident Type Totals January 1 through December 31, 2023

Total Department Responses	1186
Fire Incident Types	422
EMS Incident Types	764
Average Response per 24hr Shift Year-to-	
date	3.2

Fire Service Incident Types	477
Fire/Hazardous Conditions	30
Service Call	71
Good Intent	262
False Alarm	80
Severe Weather	3
Miscellaneous	30

Total EMS Transports Year-to-Date	567
In-District Transports	165
Out of District Transports	402

Other

Medical assist, assist EMS crew

Assist invalid

False alarm or false call, other

Alarm system sounded due to malfunction

Alarm system activation, no fire - unintentional

Dispatched & canceled en route

EMS call, excluding vehicle accident with injury

# **Completions - Aggregated**

Type: Completions - Aggregated Run Date: Jan 3, 2024 9:12 AM Shared with: Not Shared Filters: Users: 9 selected Type: All Assignments Completion Date Range: From 12/01/2023 To 12/31/2023 User Status: Active, Offline

First Name	Last Name	Completions	<b>Duration</b> (hours)
D	Canala	07	(2)

Branden	Garcia	87	63.8
Crystal	Austell	30	35.58
Fadi	Fattouh	4 9	64.07
Igor	Kojadinovic	69	53.64
John	Juliano	84	65.38
John	Ward	4 2	41.65
Juan	Abad	91	54.04
Ray	Reneker	158	126.9
Steven	Tornelli	92	67.8



#### MEMORANDUM Town of Ponce Inlet

FIRE DEPARTMENT

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Chief Dan Scales

From: Becky Hugler, Office Manager

Date: January 5, 2024

Subject: Monthly Report for December 2023

- Completed Payroll- Every other Friday
- Invoices/PO's daily for Fire Department, scanned all documentation for purchase orders into Tyler Content Management
- Entered 32 Shifts for Personal Leave from crew
- Continued uniform ordering process for this fiscal year for entire department
- Attended the Town's Children's Holiday Party Tree lighting at Pollard Park
- Attended the Ponce Inlet Christmas Parade to take photos
- Posted all departments monthly reports to website
- Added and deleted Town employees to the website, the FEMA class spreadsheet, and Code Red
- Organized and attended our annual Santa Run for 3 evenings with Fire Department crews
- Attended an after action meeting with town staff and organizers from the Christmas Parade
- Monitored and posted to Facebook page and Nextdoor account for the town
- Sent out Code Red and organized a meeting with county staff and town residents about the beach sand project
- Attended the December Town Council meeting to take photos of Certificates of Appreciation handed out to residents, then posted on social media
- Interviewed firefighter candidate