MEMORANDUM
TOWN OF PONCE INLET OFFICE OF THE FIRE CHIEF

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To:	Michael E. Disher, AICP, Town Manager
From:	Daniel Scales, Public Safety Director
Date:	November 9, 2023
Subject:	November 2023 Fire Department Report

Attached to this memo are the following items.

- Department incident summary for the month of November (with graph).
- November fire training summary for the fire department.
- Summary of activities from fire department Office Manager.

The Ponce Inlet Fire Department (PIFD) responded to 105 incidents for the month of November, with 73 of the responses falling under the EMS category.

The fire department transported 55 patients in November: 23 transports from Ponce Inlet, 32 from out-of-district; the average number of transports in 24 hours was 1.8. There were 3 times in November that Ponce Inlet needed an outside agency to transport. The Ponce Inlet Fire Department has a minimum staffing requirement of 4 shift personnel; while 2 personnel will be sent for an out-of- district transport, 2 personnel remain in town and the county performs reciprocal transport until our ambulance returns.

In November a new Deputy Fire Chief was hired. Joe Landreville started working with the Ponce Inlet Fire Department on November 20, and hit the ground running. Chief Landreville started by performing a comprehensive assessment of fire department apparatus, equipment, and operational polices. Improvements to all aspects of fore department operations have already been improved, with the focus primarily on firefighter safety and response times. We look forward to the many other enhancements Chief Landreville has for the fire department.

For the most up-to-date Ponce Inlet government information, subscribe to the Town's email list, Facebook page, and CodeRed phone notification system. All can be found by going to the Town's website at www.ponce-inlet.org

Fire Department turnout data is included with the other call related information. The fire department's goal is to have the 90th percentile time for both medical and fire calls to meet the NFPA standards. In November, the fire department met the 90th percentile for fire responses.

To provide the public with more fire department response data, we are including hyperlinks to heat maps of the various fire department responses. The intent of the heat maps is to demonstrate concentrations of calls within the community. This is a requirement of the accreditation process. Links to the heat maps can also be found on the Town's website under the fire department section.

NOTE: Each map link will launch in an individual web browser.

Link to Ponce Inlet's November fire department call responses:
https://app.mapline.com/map/map_61025dd/Qz9OPxUUPz8UPz8UPmgUTz86dD99Pz8UPz83PwJtPz8uP15bPy

Link to Ponce Inlet's November EMS call type responses:
https://app.mapline.com/map/map_7a193e83/PR4UbT8cR3ULZTVLPz8UND8hP1RXGlgUJVcUP1klPz8LFCN2LT

Link to Ponce Inlet's November fire call type responses:
https://app.mapline.com/map/map_a6d0be7/P2YUYwkbGj8ETT85LkIUZD9YPz87Pz8oPzgUPz9KGGEUJz8UPz
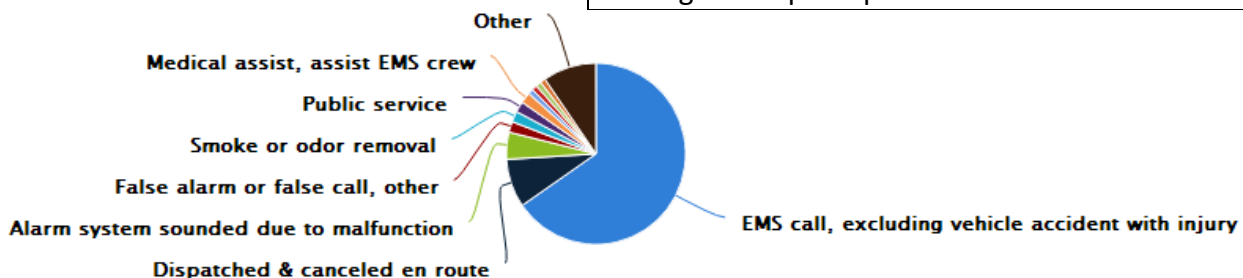
Ponce Inlet Fire Department Incident Summary
November 1 through November 30, 2023

Total Department Responses	104
Fire Incident Types	31
EMS Incident Types	73
Average Response per 24hr Shift for November	3.5

Fire Service Incident Types	31
Fire	1
Service Call	6
Good Intent	12
False Alarm	7
Hazardous Conditions	5

Unit Turnout Time Analysis	
	Reaction Time
Medical	
Average	73 secs
Lowest	00 secs
Highest	361 secs
90th Percentile	143 secs
Fire	
Average	48 secs
Lowest	00 secs
Highest	177 secs
90th Percentile	96 secs
Reaction Time - time from dispatch notification to time unit goes enroute	
NFPA 1710 Recommends . 60 secs reaction time for 90% of **EMS** incidents	
NFPA 1710 Recommends 8**0 secs** reaction time for 90% of **fire service** incidents	

EMS Incidents and Transports	73
Transports	55
Non-transports	18
Transports Originating Within Ponce Inlet	23
Transports Originating Outside of Ponce Inlet	32
In-District Transport Assisted by Outside Agency (not included transport totals)	3
Ponce Inlet Transporting from In-District	1
Ponce Inlet Transporting from Out-of-District	2
Transport Destinations	
Halifax Port Orange	23
Halifax Daytona	14
Advent Daytona	9
Advent Port Orange	8
Advent New Smyrna Beach	1
Total EMS Transports Year-to-Date	527
In-District Transports	154
Out of District Transports	373
Average Transports per 24hr Shift for November	1.8
Average Transports per 24hr Shit Year-to-date	1.6

Other
Medical assist, assist EMS crew
Public service
Smoke or odor removal
False alarm or false call, other
Alarm system sounded due to malfunction
Dispatched & canceled en route
EMS call, excluding vehicle accident with injury

Completions - Aggregated

Type:
Completions - Aggregated
Run Date:
Dec 14, 2023 12:30 PM
Shared with:
Not Shared
Filters:
Users: 10 selected
Type: All Assignments
Completion Date Range: From 11/01/2023 To 11/30/2023
User Status: Active, Offline

First Name	Last Name	Completions	Duration (hours)
Bo	Godawa	71	52.88
Branden	Garcia	80	59.72
Crystal	Austell	47	34.32
Fadi	Fattouh	21	13.74
Igor	Kojadinovic	41	27.4
John	Juliano	104	80.04
John	Ward	58	50.98
Juan	Abad	48	27.56
Ray	Reneker	86	71.78
Steven	Tornelli	74	51.72

MEMORANDUM
TOWN OF PONCE INLET
FIRE DEPARTMENT

The Town of Ponce Inlet staff shall be professional, caring, and fair in delivering community excellence while ensuring Ponce Inlet citizens obtain the greatest value for their tax dollar.

To: Chief Dan Scales

From: Becky Hugler, Office Manager

Date: December 14, 2023

Subject: Monthly Report for November 2023

- Completed Payroll- Every other Friday
- Invoices/PO's daily for Fire Department, scanned all documentation for purchase orders into Tyler Content Management
- Entered 18 Shifts for Personal Leave from crew
- Began uniform ordering process for this fiscal year for entire department
- Attended IT training
- Posted all departments monthly reports to website
- Added and deleted Town employees to the website, the FEMA class spreadsheet, and Code Red
- Updated Town calendar and Resident News section on website, added new councilmember, removed previous, and updated "History of Councilmembers" page
- Monitored new Facebook page and Nextdoor account for the town
- Added photo album to the photo gallery of the website (photos were made ADA compliant)
- Attended "Living with Wildlife" hosted by the police department at the Community Center
- Onboarding completed for the new Deputy Chief, off boarded one firefighter
- Attended the Veteran's Day Ceremony at the park
- Attended department meeting with Lieutenants and Chiefs